

ACKNOWLEDGEMENT

As the Megamed International family, we want to provide you the best healthcare journey and an Istanbul experience. Therefore, we will inform you some points about your journey.

After your examination by doctors and specialists, the price may vary due to the needs of the patient. Because of the needs of the patient, further examination, analysis, imaging, hospital stay-in etc. may be needed. To keep the patient under medical observation when the medical condition of the patient requires additional hospital, intensive care unit, or hotel stay-ins, additional costs and medical services may occur. In such cases, occurred amount shall be paid by the patient.

Megamed International is not responsible of the following cases, and if such case occurs, the patient is responsible for the damages caused.

- If the patient does not give true, accurate, up-to-date information about the current medical conditions of himself/herself, and the medical care plan change, cancel, does not go as anticipated because of such misleading.
- If the patient does not give true, accurate, up-to-date information about his/her chronic diseases and planned medical care plan change, cancel, does not go as anticipated, or cannot be applied to the patient because of such misleading.

The price offer given to you is an anticipated amount according to the information given by you and the photographs taken and sent by you through the electronical networking tools. If information and the medical care plan changes after the face-to-face examination, the price change and change in the medical care plan may occur.

After treatment process, body reactions, and the results of the treatment may vary due to your body, genes, medical history, and personal traits. Megamed International and the medical services provider do not responsible from such results.

Flight of the patient and their accompanied persons are reserved according to the statement and information given by you. If the flights are cancelled or delayed because of the reasons borne by the misinformation, flight company, the patient (including the cases of not being able to check-in in time, missing the flight, being denied from the flight etc.), not having adequate visa, or result of any force majeure event, Megamed International is not responsible from any damages may occurred or will occur. The patient shall bear the consequences of any damages occurred in this context.

In cases where any cancellation, delay, non-refund occur due to the reasons borne by force majeure event, misinformation given by you, any event non-attributable to the Megamed International or the medical service provider, Megamed International is not responsible from the damages may occur.

According to the Turkish Law, in the cases where patient does not get in touch with Megamed International in 24 (twenty-four) hours from the arrival to Turkey, Megamed International is obliged to notify the Turkish Authorities responsible from Turkish national security.

After arrival to Turkey, if the patient does not get in touch with the Megamed International immediately, down payment made by the patient cannot be refunded.

If the patient does not check-in to the reserved hotel, hospital, or clinic, the patient is responsible for the damages occurred. The down payments made by the Megamed International for the healthcare organization of the patient shall not be refunded. In the cases where the patient does not check-in on time to the hotel reserved by the Megamed International, down payment made by the patient shall not be refunded.

In light of the patient preferences (such as shopping, eating, attending additional events, transfer any location other than pre-planned etc.) any additional costs shall be covered by the patient.

The patient and the accompanied persons who will be attending the medical care journey organized by the Megamed International accept and acknowledge above-mentioned situations, and the responsibilities of the parties.

